



**Gravity Power Solution**

# Enhanced UPS AMC Services Profile

Presented By  
**Jagadish Acharya**

*Ensuring Uninterrupted Power  
& Maximum Performance*



[www.gravitypowersolution.com](http://www.gravitypowersolution.com)







Gravity Power Solution

# Welcome To

## GRAVITY POWER SOLUTION



Gravity Power Solution is a leading provider of Annual Maintenance Contract (AMC) services for Online & Offline UPS systems across India. With a dedicated UPS warehouse in Jigani, Bangalore, we ensure fast service, quick replacements, and 24x7 support.

Our AMC covers preventive & corrective maintenance, battery health checks, remote monitoring, and emergency UPS standby support if service is delayed beyond 48 hours. We stock all major UPS brands like APC, Emerson, Delta, Numeric, Eaton, and Socomec, providing customized AMC plans for IT companies, hospitals, manufacturing units, and corporate offices.





# What is UPS AMC?

(Annual Maintenance Contract for UPS)



Gravity Power Solution, we offer Annual Maintenance Contract (AMC) services to ensure the smooth and uninterrupted operation of Online & Offline UPS systems. Our UPS AMC covers preventive maintenance, emergency repairs, battery health monitoring, and standby UPS support to keep your power backup systems running efficiently.





# Why is UPS AMC Important?



Gravity Power Solution, we understand that an Uninterruptible Power Supply (UPS) is the backbone of business operations. UPS systems can fail unexpectedly without proper maintenance, leading to downtime, data loss, and operational disruptions. This is why Annual Maintenance Contract (AMC) services are crucial for businesses relying on uninterrupted power backup

Ensures Uninterrupted Power Supply

Increases UPS Lifespan & Efficiency

Reduces Repair & Maintenance Costs

24/7 Emergency Support & Quick Response Time

Battery Health Monitoring & Replacement

Genuine Spare Parts & Quick Replacements

Guaranteed Service Within 48 Hours or  
Get a Standby UPS





## What We Cover in UPS AMC – Gravity Power Solution



Preventive Maintenance (Regular Inspections & Checkups)



Emergency Support  
(24x7 On-Demand Service)



Corrective Maintenance (Immediate  
Repairs & Fixes)



Software & Firmware Updates



Load Testing & UPS Performance  
Optimization



Spare Parts Management &  
Replacement



Guaranteed Service Within 48 Hours or  
Get a Standby UPS



Remote Monitoring







# Types of UPS

## Covered in AMC

Online UPS (1 kVA - 500 kVA) – Ideal for IT, data centers, and industrial setups requiring continuous power. Offline UPS (600 VA - 10 kVA) – Best for small offices and home applications with basic power backup needs.

**Online UPS (1 kVA - 500 kVA)**

**Modular UPS Systems**

**Offline UPS (600 VA - 10 kVA)**

**Industrial & Three-Phase UPS**

**GRAVITY POWER SOLUTION**

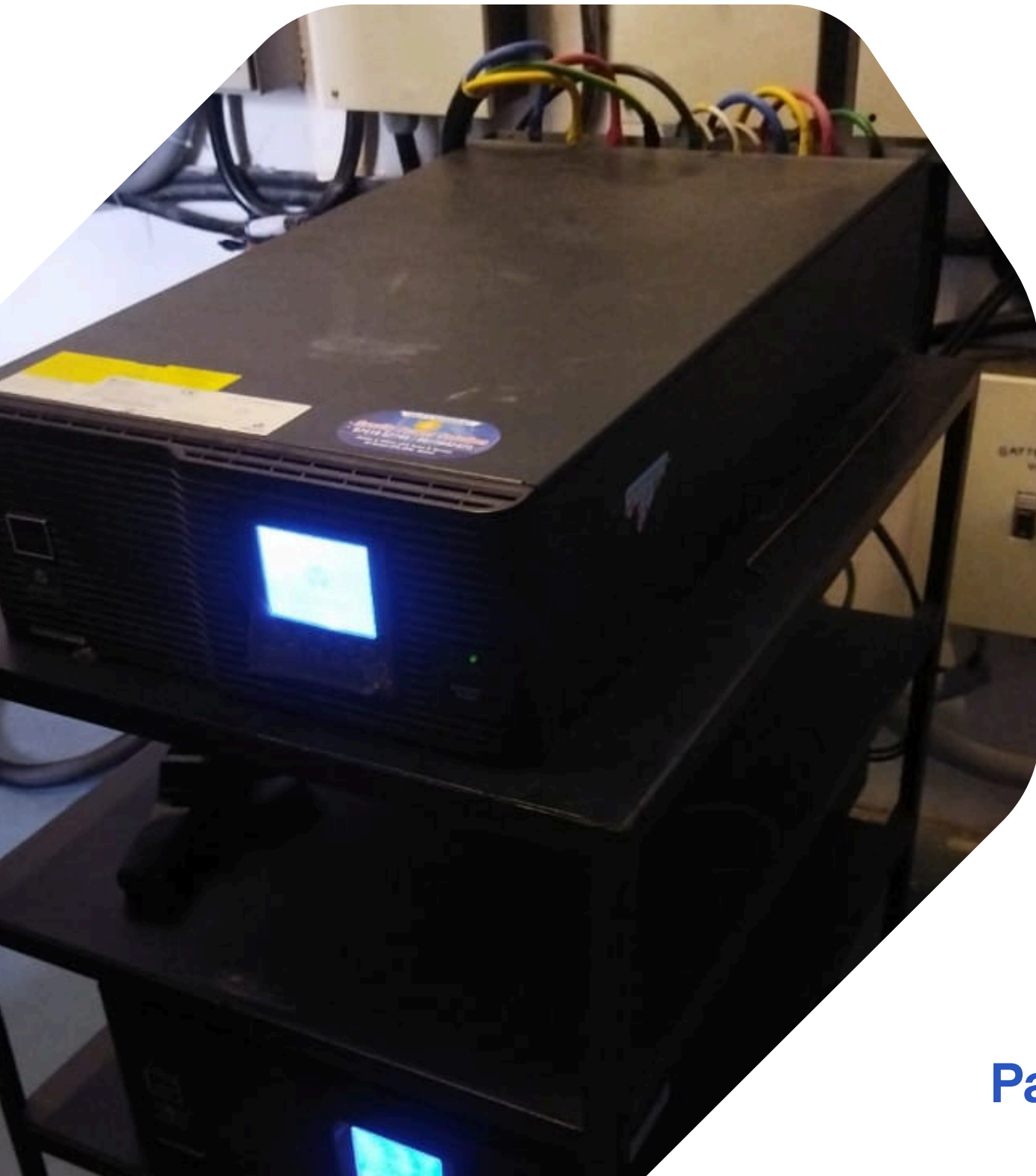


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# Brands We Service in AMC



  
EMERSON

**APC**

**Schneider**  
Electric

NUMERIC

 **socomec**  
Innovative Power Solutions

 **VERTIV**

 **legrand**

 **MICROTEK**  
TECHNOLOGY WE LIVE

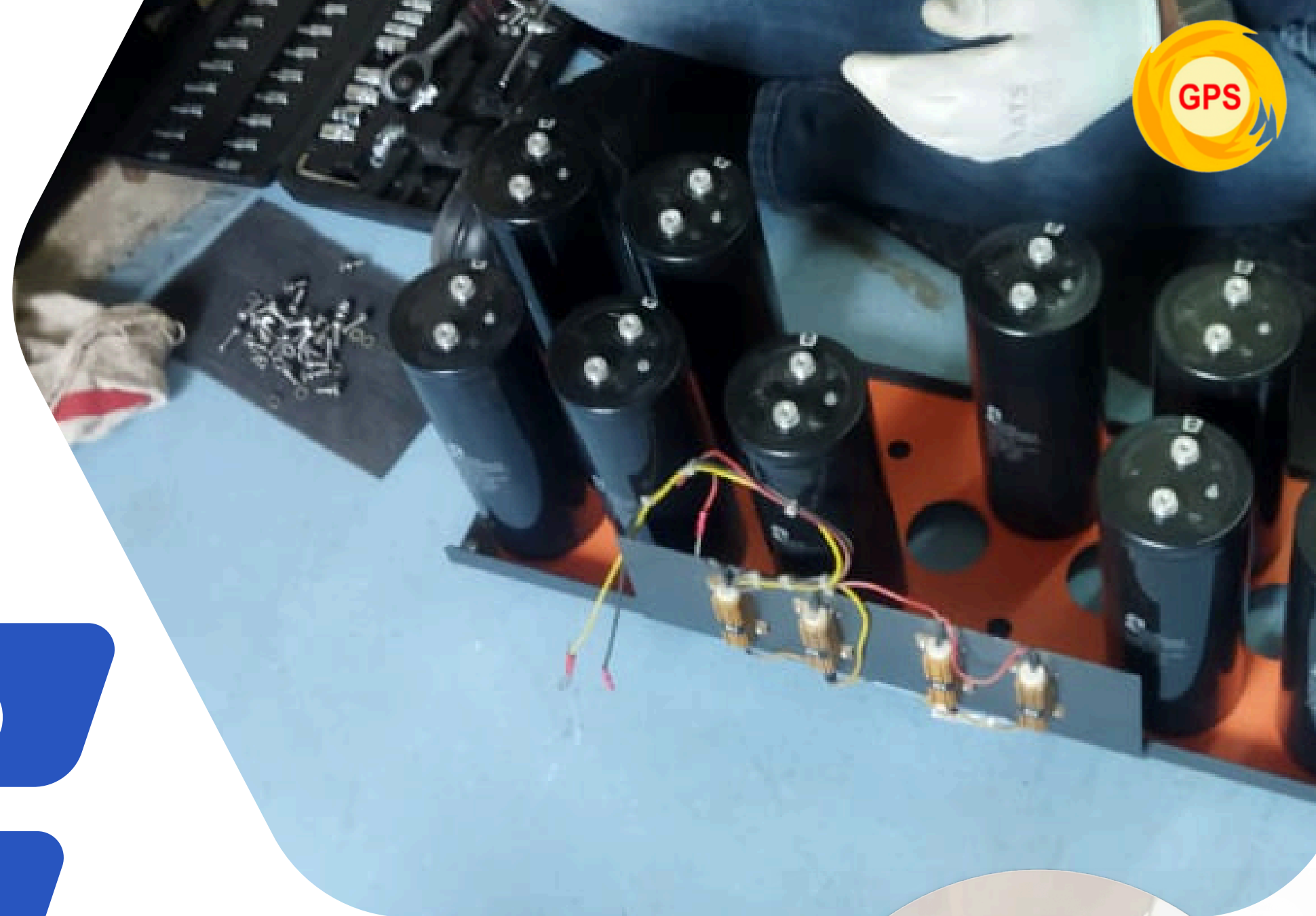
 **MICROTEK**  
DIGITAL INVERTER

**EAT•N**

**LUMINOUS**

 **BPE**  
Strategic Power Solutions





# AMC Service Plans & Options

1

Comprehensive AMC  
(Includes Spare Parts + Maintenance)

2

Non-Comprehensive AMC  
(Only Service, Spare Parts Extra)

3

Custom AMC as per the Client's  
Requirement





# Our AMC Workflow

## Step by Step



- ✓ Initial UPS Inspection & Audit
- ✓ AMC Contract Agreement & Customization
- ✓ Routine Preventive Maintenance Visits
- ✓ On-Demand Support for Issues
- ✓ Final Annual UPS Health Report





# Industries We Serve

-  IT Companies & Data Centers
-  Corporate Offices & Banks
-  Hospitals & Healthcare
-  Manufacturing Industries
-  Educational Institutions
-  Government Organizations





# Why Choose Us for UPS AMC Services?



- ✓ 48-Hour Service Guarantee with Standby UPS
- ✓ AMC Contract Agreement & Customization
- ✓ Comprehensive AMC Plans for All UPS Types
- ✓ Servicing All Major UPS Brands
- ✓ Dedicated UPS Warehouse instant Replacements, spare parts availability







# SERVICE ESCALATION MATRIX

## Level: 1

Contact Person  
**Srinivas B**  
Designation: Technical Engineer  
Contact Number  
**7829070523**

RESPONSE TIME  
1 HOURS

## Level: 2

Contact Person  
**Devraj**  
Designation: Technical Engineer  
Contact Number  
**9071615552**

RESPONSE TIME  
4 HOURS

## Level: 3

Contact Person  
**Mohammed moin**  
Designation: Technical Engineer  
Contact Number  
**9071615551**

RESPONSE TIME  
8 HOURS

## Level: 4

Contact Person  
**JAGADISH.D**  
Designation: Services Head  
Contact Number  
**9741952744**

RESPONSE TIME  
24 HOURS





# Our Existing Clients



GRAVITY POWER SOLUTION

nova  
Recreate History...

Space Techno Solutions

Care®

INCUSPAZE  
OFFICE SPACES

genie BAZAAR

MOOG

BRITANNIA

StarHerbs®  
Natural Innovative Solutions

novozymes®

Envision  
Net Zero Tech Partner

IKA

HUMANETICS

APEX<sup>IT</sup>

Strategi  
AUTOMATION SOLUTIONS PVT LTD

STÄUBLI

K RIDE

HIGHWAYS  
INFRASTRUCTURE TRUST

Gallagher

Ferra

TITAN WORLD

HOWDEN

CorroHealth

head<sup>2</sup>  
digital works  
more and beyond



# Please Get In Touch With Us



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# Thank You

For Your Attention

