



Shipping / Delivery Policy

Effective Date: 01-08-2025

Company: Gravity Power Solution

 No. 78, 4th Main Road, Chamrajpet, Bengaluru – 560018

 info@gravityups.in |  **+91 9741952744** +91 9741952744

 <https://gravitypowersolution.com>

We are committed to delivering your rental equipment on time and in working condition.

Serviceable Locations:

- Bengaluru
- Chennai
- Hyderabad
- Noida

Delivery Timelines:

- Standard delivery within 24 to 72 hours from order confirmation and **eMandate activation**.
- Priority delivery available (subject to location)

Installation Process:

- Our trained engineers will handle delivery and full installation
- Equipment is pre-tested and configured as per your rental agreement

Site Readiness:



- Client must ensure availability of:
 - Adequate power socket
 - Grounded electrical setup
 - Lift access (if applicable)
- Extra charges may apply for:
 - Electrical wiring if need customers
 - Out-of-coverage areas

Rescheduling or Missed Delivery:

- Clients must inform **at least 12 hours** prior for free rescheduling
- Repeat visits due to unprepared sites may incur a ₹500 re-visit charge

Signed:

Gravity Power Solution

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