

# Terms & Conditions (T&C)

**Effective Date:** 01-08-2025

**Company:** Gravity Power Solution

📍 No. 78, 4th Main Road, Chamrajpet, Bengaluru – 560018

✉ info@gravityups.in || ☎ +91 9741952744 +91 9741952744

🌐 <https://gravitypowersolution.com>

By renting any inverter, UPS, or related power equipment from Gravity Power Solution, you ("the Client") agree to the following terms and conditions:

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## 1. 📦 Rental Equipment Ownership

- All rented equipment, including UPS units, inverters, batteries, and accessories, remains the **sole property** of Gravity Power Solution.
  - The client is granted temporary use of the equipment for the agreed rental period only.
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## 2. 💳 Billing & Payment Terms

- Monthly rental must be paid **100% in advance**, either manually or via **auto-debit (UPI/NACH/card)**.
  - Auto-debit will be triggered on the due date each month.
  - **If the client wishes to discontinue after the rental period ends, a notice must be given at least 1 week before the next billing cycle. Discontinuation requests will only be accepted via email.**
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## 3. 🔄 Renewal & Cancellation

- Rental contracts are renewed monthly unless cancelled by the client before the next due date.
  - No refunds are applicable once the monthly auto-debit is processed.
  - Cancellations must be submitted through email, WhatsApp, or official channels.
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## 4. 🧾 Invoice & Tax

- All rentals are billed with **18% GST**.
- Clients will receive a tax invoice for every billing cycle.
- HSN Code: 8504 | SAC Code: 995463

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## 5. Installation & Site Requirements

- Gravity engineers will install the equipment at the client's site.
  - Clients must ensure:
    - Electrical readiness (power socket, earth connection)
    - Safe and accessible delivery path
  - Extra charges may apply for:
    - Staircase delivery without lift
    - Long-distance cable or heavy battery setup
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## 6. Client Responsibilities

- Equipment must be used **only for the purpose it is rented**.
  - Unauthorized relocation, misuse, tampering, or resale of rented units is strictly prohibited.
  - Any loss, fire, or water damage caused by negligence will be chargeable to the client.
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## 7. Service Support SLA

- Faulty units will be inspected within:
    - **4 To 5 hours** for emergencies
    - **24–48 hours** for non-critical issues
  - **Full replacement** (if required) will be completed within **2–3 working days**.
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## 8. Rental Agreement & KYC

- Clients must provide valid **KYC documents** and complete a **digital rental agreement**.
  - KYC includes Aadhaar/PAN for individuals or GST/PAN for companies.
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## 9. Termination by Company

- Gravity Power Solution reserves the right to suspend or terminate service if:
  - Auto-debit fails repeatedly
  - Equipment is misused
  - Site is inaccessible
  - Service terms are violated

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## 10. Legal Jurisdiction

- Any legal disputes arising from this agreement shall be governed by the laws of **India** and subject to the jurisdiction of **Bangalore courts**.

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### Authorized By:

Gravity Power Solution

 [info@gravityups.in](mailto:info@gravityups.in) |  +91 9071615552 / 080 3572 4073

 <https://gravitypowersolution.com>